

We are stronger together!

We've always put the wellbeing of our guests and our staff first. Following the guidelines of Zambian and worldwide authorities we reinforced our cleanliness standards and introduced a series of protocols designed to provide a safe and hygienic environment for everyone. This list should help you understand how your experience may be affected. Visit us in total confidence and preparedness. As the situation evolves, this list is subject to change without prior notice.

International & Domestic Travel



- Although travelling has been made easier over the past few months, you may still experience flight delays and cancellation along with specific protocols to board or during the flight
- Expect longer lines and delays
- Compulsory travel & medical insurance

Arrival in Mfuwe & at the Lodge



- We will continue to promote a contactless arrival where possible and limit handshakes between staff and guests
- We have to continue controlling temperature of guests and staff

Cleaning & Sanitizing



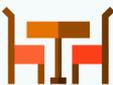
- Enhanced cleaning schedules and sanitisation of all public areas
- In-depth cleaning of guestrooms once a day, limited turnaround service
- Limited handling of room keys

Public Spaces



- Hand sanitisers/paper towels available throughout
- Furniture repositioned to respect social distancing

Dining



- Backed by popular demand, we're reinstalling our hosted lunches with the safari guides.

Safari Activities

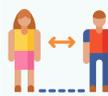


- All vehicles to be sanitised before and after activities
- Maximum 2 guests per row, maximum 6 per vehicle (unless same travel group)
- If the Kafunta pontoon is not operating, the entrance to the park will be through the main gate
- It is best you bring your own binoculars and reference books (wildlife/bird books).

Spa, Swimming Pool, Hot Tub & Gym



- Number of users may be limited
- Pool towels distributed on request
- Hot Tub - limited to same travel group
- Spa therapist will wear mask at all times



PROTECTING EACH OTHERS IS SIMPLE ! PLEASE FOLLOW THESE MEASURES AT ALL TIME

- Clean your hands often
- Don't shake hands, kiss or hug people outside of your household
- Wear and handle your mask correctly
- Avoid close contacts, keep your distances
- Avoid touching your eyes, nose and mouth
- Cough or sneeze in your bent elbow (not in your hands)
- Clean and disinfect frequently touched objects and surfaces



Masks



- Masks to be worn at arrival. Staff will be wearing masks until further notice
- Guests must bring a supply of their own masks for duration of entire stay

Health Checks



- Compulsory body temperature checks for all staff and all guests at regular interval (minimum daily)
- Staff health closely monitored
- Isolation of guests (in guestroom) in case of any symptoms

Medical Assistance



- Compulsory medical insurance including Southern Africa region and medical evacuation
- Limited doctor services in Mfuwe (at own cost)
- Covid-19 PCR test for travel is available in Mfuwe with advance reservation at an extra cost
- Limited medical evacuation services and flights (this depends solely on insurance company and cover plan)
- Health Department must be made aware of any suspected case and will take over guest handling (evacuation to a Covid center) at guest's expense

Responsibility



- Kafunta Safaris cannot be held responsible in any way for any flight delay or cancellation, visa refusal, entry measures (such as tests or quarantine), etc
- Any Covid-19 measures must be complied with in full by all guests, and Kafunta Safaris cannot be held responsible if the stay and/or services are impacted in anyway due to said measures
- Kafunta Safaris is not liable should guests need to be quarantined in our facilities, and any additional cost will be invoiced directly to the guests
- All guests must be fully aware of the risks of travelling during a pandemic and assume full responsibility for any consequences of such travels